



simple // seamless // accessibility

Allyant: Your Comprehensive ADA Title II Compliance Solution



U.S. state and local governments, and organizations that do business with them, face stringent compliance obligations under Title II of the Americans with Disabilities Act (ADA). In 2024, the Department of Justice (DOJ) issued final Title II rulemaking requiring accessible digital content and communications by April 2026 or April 2027, depending on population size.

Because accessibility takes time, to meet Title II requirements by the stated deadlines, organizations must prioritize accessibility now. And Allyant's solution set uniquely supports all facets of the DOJ's Title II final rule—delivering software and expert support services to help organizations create accessible digital, conventional electronic documents (including PDFs), and alternative format communications, as well as procure accessible third-party products.

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Digital Accessibility and ADA Title II

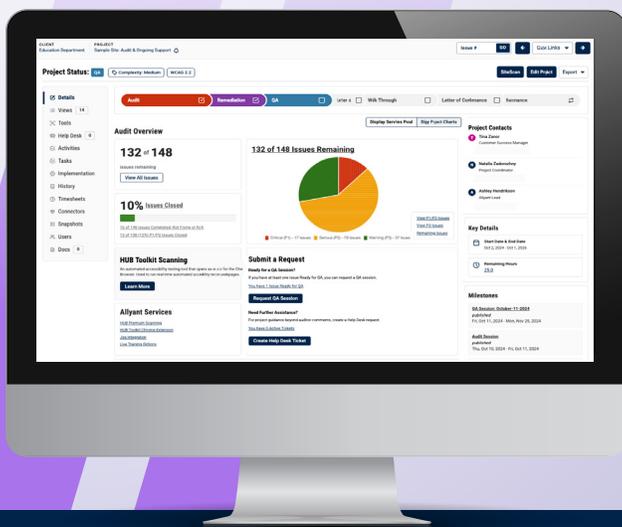


What Rulemaking Requires:

The DOJ's rule requires all Title II entities—including state and local governments—to make their websites, mobile applications, conventional electronic documents (including PDFs), and any integrated third-party products accessible, conforming to WCAG 2.1 Level AA standards.

Best Practices for Compliance:

- Secure an accessibility solution provider well-versed in legal requirements and WCAG standards for software and conventional electronic document accessibility.
- Conduct live accessibility audits and usability tests with people with disabilities using diverse assistive technologies. This includes testing of any integrated third-party products.
- Use automated accessibility tools for ongoing maintenance, metrics, CI/CD testing, and continuous monitoring.
- Remediate existing barriers, starting with the highest-impact issues blocking user access.
- Establish an accessibility policy to ensure ongoing compliance and publish an accessibility statement.
- Train internal staff—including designers and developers—equipping them to incorporate accessibility at every stage of the product creation lifecycle.
- Strengthen your procurement process by conducting accessibility testing before making any purchases. Require vendors to contractually commit to delivering accessible products and define clear remediation steps if issues are identified.



How Allyant's Solution Supports Digital Accessibility:

- ✓ Website, mobile application, and software / product accessibility auditing, including automated, manual, and live user testing.
- ✓ Unified, integrated platform, with built-in web scanning technology, code-level guidance, and access to live support.
- ✓ High-level and detail-level reporting that helps prioritize accessibility issues, monitoring changes over time.
- ✓ Role-based live and on-demand training.
- ✓ Litigation Support Services that work alongside your legal team, providing accessibility subject matter expertise to inform strategy, respond to lawsuits or demand letters, and strengthen your position throughout the process.
- ✓ Voluntary Product Accessibility Templates (VPATs[®]) auditing services to deliver an Accessibility Conformance Report (ACR) to document an accurate state of software or digital product accessibility.
- ✓ VPAT ACR review to validate the accessibility of any third-party products.



Accessibility and Third-Party Products

You go to great lengths to ensure your digital experiences, and integrated conventional electronic documents—like PDFs—are accessible, but if you procure and integrate into your website experience an inaccessible third-party product, you've undercut your progress, escalating your legal risk. Allyant's **ProcureEnsure** service will review any vendor products you're considering, evaluating its state of accessibility before you buy.

PDF Accessibility and ADA Title II



What Rulemaking Requires:

Public-facing conventional electronic documents, including PDFs, word processing, presentations, and other file formats used to access government programs or services must be accessible for people with disabilities. Rulemaking requires conformance with WCAG 2.1 AA.

Best Practices for Compliance:

- Inventory your existing documents to understand which remain in use, which can be archived, and—of those in use— which need remediation.
- Properly archive older PDFs and digital documents no longer actively in use.
- Identify all public-facing PDFs still in use, scanning each to understand its current state of accessibility.
- Depending on volume, engage a reputable accessibility provider to remediate your backlog of inaccessible PDFs as well as help you keep pace if you produce high volumes of electronic documents.
- Secure PDF accessibility software, with training, to equip your team to create accessible documents from the beginning.
- Establish a policy to validate the accessibility of any documents prior to publishing.

How Allyant's Solution Supports PDF Accessibility:

- ✓ CommonLook Clarity to provide scheduled automated or manual PDF scanning and auditing technology at scale. Clarity locates large volumes of PDFs and runs accessibility tests on each, delivering a unique report for each document that includes its WCAG conformance status.
- ✓ Remediation services to make any number of PDFs accessible, delivering completed projects within days, with each remediated document receiving a compliance report and a 100% conformance guarantee.
 - Largest, most experienced PDF remediation team in the world, with leadership serving on the working groups that create the global WCAG and PDF/UA standards for accessibility.
- ✓ CommonLook PDF accessibility software that serves as the gold standard for PDF remediation, trusted by enterprise organizations for more than 25 years.
 - Software enables internal teams to scan and remediate simple or complex PDFs, supporting users of every skillset.
- ✓ AI-driven automated solutions to ensure the accessibility of recurring high-volume, templated documents like credit card and bank statements, utility invoices, medical forms and bills, and more.

Alternative Format and ADA Title II



What the ADA Requires:

Recent rulemaking does not change long-standing ADA obligations for effective communication. Organizations must provide materials in the format requested—including alternative formats like braille, reflowed large print, accessible PDF, and others—giving primary consideration to that request, and ensuring materials are delivered in a timely manner.

Best Practices for Compliance:

- Identify the types of documents, forms, or communications likely to require production in alternative formats.
- Establish an alternative format request process that is easy for users to find, understand, and use.
- Engage a qualified alternative format provider to ensure fast, accurate turnaround.
- Consider proactively offering alternative formats for high-demand documents and critical communications.
- Develop internal procedures for tracking, fulfilling, and auditing alternative format requests.

How Allyant's Solution Supports Alternative Format:

- ✓ End-to-end production of accessible formats including braille, reflowed large print, ePub, and accessible PDFs, tailored to meet regulatory standards.
- ✓ Security and quality control processes that ensure accuracy and confidentiality, with processes engineered to follow NIST 800-53 recommendations and that are HIPAA, PCI-DSS, and SOC 2 Type 2 certified.
- ✓ Consultation services to help develop a sustainable alternative format fulfillment policy and workflow.

Allyant: Your Comprehensive Title II Compliance Solution Provider

When your organization is ready to prioritize ADA Title II compliance, Allyant is ready to support you every step of the way.

Our team is well-versed in the globally accepted web accessibility standards, the standards that govern PDF accessibility, and the local, state, federal, and global-level laws that require accessibility. We are trusted by state, local, and federal agencies, K-12 and higher educational institutions, healthcare enterprises, and private-sector organizations around the world. And to make procuring an accessibility partner easier, Allyant is aligned with various public-sector contracting vehicles, including Carahsoft, and many state-level organizations.

Ensure Title II compliance with Allyant.

Engage Our Team Today

